

Retailers in Zambia were seeking automated system to manage their store and/or business operations more efficiently. Most businesses cannot afford the costs of purchasing and operating traditional Point of Sale (POS) solutions, while many online solutions were either too complex or unsuitable for the Zambia environment. Therefore, many businesses still use cash registers, receipt books or an exercise book to keep track of their business sales.

It is against this backdrop that Book Now Zambia sought to build affordable easy to use, universal POS solutions that would cater to a variety of small and medium sized businesses, from the sole trader to the larger retail business.

SOLUTIONS

mPOS is suite of mobile based POS software that can be used on smart phones and tablets. The software suite is configured to accommodate different industries and business needs and comprises of the following.



mPOS LITE

Convert your phone or tablet to a powerful point of sale device using our simple mPOS application. Take orders, issue receipts via e-mail, business reports at the click of a button. Perfect for small business and individual traders.



mPOS MOBILE*

A POS machine with an inbuilt printer, perfect for businesses on the go or trading in informal environments . Optional feature includes barcode scanning



mPOS – RETAIL

Use your phone or tablet as a cash register. System comes equipped with cash register and/or barcode scanner



mPOS PROFESSIONAL

Additional Services added to mPOS Retail that include, but not limited to:

- Integration to ERPs
- Advanced Inventory Management
- Integration to Accounting Packages like ZOHO, Sage, QuickBooks
- Addition of Loyalty and Rewards Schemes
- Sector specific customizations like Bus Tickets

BUSINESS INTELLIGENCE

All mPOS Solutions have back end administrative tools to help the business monitor and manage its operations. Powerful reports are created based on the data gathered by the Point of Sale Software. With mPOS the business can track revenue, analyze sales, evaluate employee performance, make informed inventory purchases, and monitor the overall health of its operations.



Book Now Zambia Ltd is a wholly owned subsidiary of DotCom Zambia. DotCom Zambia prides itself as company that is focused on building solutions for the Zambian Market using ICT and providing a world class customer experience.

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